

# ASKING QUESTIONS

## We ask questions to learn...

Devise questions to ask that are **RELEVANT & MEANINGFUL** to the discussion

Think about the **ORDER** - group your questions around your themes, not just random

**OPEN-ENDED** questions - questions that will give you a good response - not just yes & no

**TESTING QUESTIONS** - will give you specific info

These will mainly begin with words like what, how, where, when, which

**RE-PHRASING** your questions

Get the person to **answer again** if you don't understand their answer, or if they don't understand your question

**FOLLOW UP QUESTIONS** - don't just think about your next question, try to respond to the answer you were given

## CLARIFYING QUESTIONS

'Can you rephrase that?'

'What did you mean by ...?'

'Can you give me an example?'

**Examples and stories are always good**